

## UPDATES REGARDING OUR PHARMACY BENEFITS MANAGER (PBM) Effective January 1, 2018

In our ongoing efforts to ensure the provision of quality care and services for our members, Health Choice Utah conducted an extensive review and evaluation of our Pharmacy Benefits Manager.

After careful consideration, Health Choice Utah has elected to change PBM services, effective January 1, 2018, from EnvisionRx Options to Optum Rx. Our new partnership with Optum Rx will enable member access to a larger pharmacy network.

If you are a pharmacy and trying to bill for covered prescriptions, our BIN # and PCN # is below:

BIN#: 610011  
PCN: HEAUTCAID  
Group: N/A

If you are a pharmacist or healthcare provider and need to reach Optum Rx for any questions regarding filling prescription medications that are covered through Health Choice Utah, please call the Optum Rx Help Desk 24 hours a day seven days a week at 1-855-821-9100. For questions about pharmacy claim processing issues call Optum Rx Provider Relations at 1-877-633-4701 or email [provider.relations@optum.com](mailto:provider.relations@optum.com).

We are committed to making this transition as smooth as possible. If you have any additional questions or need further information, please contact your Provider Service Representative.